

V2—Reserved for future use by the Department.

V3—Reserved for future use by the Department.

V4—**Custom Verification Group.** Students must verify high school completion status and identity/statement of educational purpose.

V5—**Aggregate Verification Group.** Students must verify high school completion status and identity/statement of educational purpose in addition to the items in the Standard Verification Group.

V6—Reserved for future use by the Department.

Reporting results for groups V4 and V5

You must report the verification results of identity and high school (HS) completion status for any student for whom you receive an ISIR with tracking flag V4 or V5—as selected by the CPS, not your school—and request verification documentation. You report this information on the FAA Access to CPS Online website: select the Identity Verification Results option from the main menu, enter your school identifiers, the year, and the student identifiers. You will then enter one of the following numeric codes that most applies:

- 1—verification completed in person, no issues found
- 2—verification completed using notary, no issues found
- 3—verification attempted, issues found with identity
- 4—verification attempted, issues found with HS completion
- 5—no response from applicant or unable to locate
- 6—verification attempted, issues found with both identity and HS completion

See the [November 18, 2016, electronic announcement](#) for more information.

Because the FAA Access website does not store a list of these verification results for you to retrieve, we recommend you print and keep the confirmation page for your records. If there is a change in a result you have already submitted, you can submit the new code using the above process. Instead of using this individual method, you can submit verification results by uploading a flat file with the data for up to 2,000 students.

Verification exclusions

There are times when you don't need to verify a student's application. **Except in the case of the student's death, however—or post-enrollment situations where the student also does not intend to reenroll—none of the exemptions excuse you from the requirement to resolve conflicting information (see Chapter 5).** You should document the basis for an exclusion. Other information not excluded must still be verified according to all other requirements. You don't have to verify FAFSA information of a student in the following situations:

Online verification assessment module

<http://ifap.ed.gov/qahome/qaassessments/fsaverification.html>

Verification questions/answers

The Department has a list of questions and answers about verification online. See www2.ed.gov/policy/highered/reg/hearulemaking/2009/verification.html.

Verification following disasters

Dear Colleague Letter GEN-10-16 gives general guidance for when federally-declared disasters affect the awarding of aid. The DCL states that the Secretary will not enforce the verification requirements during the award year for applicants whose records were lost or destroyed because of a disaster. The school must document when it does not perform verification for this reason and use status code "S" when reporting the disbursement of Pell Grants to affected students.

HEROES Act modifications

The Higher Education Relief Opportunities for Students (HEROES) Act provides for the modification and waiving of some statutory and regulatory provisions related to students who receive financial aid and who are on active duty during a war or other military operation or who reside or are employed in a declared disaster area. These adjustments apply to return of funds and signature requirements for verification and application, among other things. The most recent update to the HEROES Act authorized its provisions through September 30, 2017. See pages 59311–59318 of the *Federal Register* dated September 27, 2012, for the details on the act and a list of the eligible students.